

# Protect yourself from online threats by following 3 simple steps.

## STEP 1

### SECURITY FIRST

Choose to get a **Secure Access Code** every time you log into your mobile or online banking system.

While registering your device is convenient, if you do not register it you will be prompted to receive a Secure Access Code at each log in. This is an even more secure option.

## STEP 2

### NO SHARING

Do not share a Secure Access Code that you receive with anyone.

Criminals trying to appear as bank staff, often say they are verifying your identity by sending you a code. If you did not initiate the call, do not give them any information and contact us directly at a known number or email.

## STEP 3

### MAKE IT UNIQUE

Make your mobile or online banking login ID something unique.

Avoid using your email address, first initial and last name, or any ID you use for any other system. The more unique you make it, the better.

This is also true of your password. Make it different from any other password you have.

Contact your Mercantile Bank of Michigan representative if you have any questions. Let's work together to prevent fraud.



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